

**Which of the nation's
two largest wireless
telecom companies
deserves your business?**

Verizon Wireless: a Bully in the Workplace Or Cingular Wireless: Proud to be Union

Verizon Wireless

- Verizon Wireless has been hostile to workers who want a union since 1995, when it took over the wireless business of NYNEX and tried to throw out the contract covering about 50 workers there.
- Verizon Wireless talks a good game, but it has never kept its word. In 2000, it agreed to remain neutral in organizing and to recognize the union when a majority of workers indicated that they wanted representation, just like Cingular did.
- But Verizon Wireless never honored that agreement. Instead, Verizon Wireless followed a clear pattern of illegal behavior and unlawful discrimination.
- Verizon Wireless fired workers who wanted a union. Verizon Wireless required supervisors to harass union supporters. Verizon Wireless retaliated against union supporters with unfair disciplinary actions.
- From day one on the job, workers know that Verizon Wireless opposes unions. The company holds “captive audience” meetings. It maintains an anti-union web site full of false statements about CWA.
- And there's more. When the company thinks union support is growing, it shuts down operations and moves them south. More than 2,000 workers in Woburn, Mass., Orangeburg, N.Y., and Morristown, N.J., lost their jobs when Verizon Wireless closed their call centers.
- Verizon Wireless stalls elections like it did in Bakersfield, Calif., where a vote count was delayed for two years.
- Verizon Wireless has been branded a lawbreaker. The National Labor Relations Board last October filed unfair labor practice charges against the company for illegally firing two union activists and engaging in retaliatory discipline against others.

Cingular Wireless

- SBC, the majority owner of Cingular, agreed to remain neutral in worker unionization drives and to recognize the union when a majority of workers in a location indicated that they wanted union representation.
- Cingular is honoring that agreement.
- Today, more than 22,000 Cingular workers — technicians, customer service representatives and retail store employees — have freely chosen union representation.
- Cingular respects the collective bargaining process. It sits down to fairly negotiate improvements in wages, benefits and employment security for wireless workers that set the standard for the industry.
- Cingular proclaims that it's proud to be a union company.